

## **The Council of Community Members**

The Council of Community Members is made up primarily of individuals with disabilities and their family members, as well as representatives from the CDDO and its Affiliate Providers. The purpose of this council is to make suggestions to the Board of the CDDO, implement the dispute resolution process of the CDDO when necessary, and oversee the development, implementation, and progress reporting of local capacity building plans.

## **The Quality Oversight Committee**

The Quality Oversight Committee is a committee of volunteers made up of persons served, guardians, family members, interested citizens, & provider representatives who monitor the following:

- Services that are paid for are delivered, and services delivered are paid for.
- Services are provided according to state regulation requirements
- Person served has basic health and safety needs met.
- Person served has opportunities to make informed choices about where he/she would like to live and work
- Person served has the right to be treated with respect & is free of abuse/neglect.